

TERMS AND CONDITIONS
FOR
Promotion Offer of 30GB data (unlimited calls and texts) plan
with an additional 60GB data (90GB in total)
(valid between 14 August 2024 – 10 September 2024)

1. **Promoter:** Superdrug Stores plc, trading as Superdrug Mobile, (company no. 00807043) registered at 51 Sydenham Road, Croydon, Surrey, CR0 2EU, United Kingdom.
2. **Promotion Offer:** Superdrug Mobile 60GB Data, unlimited calls and texts Plan OFFER (the “**Promotion Offer**”) applies to the current Superdrug Mobile 1-month 30GB Data, unlimited calls and texts (the “**Eligible Plan**”) purchased within the Promotion Period. Under this Promotion Offer, the standard data allowance of 30GB will be increased to 90GB per month (the “**Promotional Price**”) for 3 consecutive months on the Eligible Plan.
3. **Dates:** The Promotion Offer will run from 00:00 GMT 14th August 2024 - 23:59 GMT 9th September 2024 (the “**Promotion Period**”), but may be withdrawn, amended or extended, at any time and without notice (see Section 15 below regarding variations to these terms and conditions).
4. If you are a new Superdrug Mobile customer, to be eligible for this Promotion Offer, you must:
 - a. be resident in the UK and over 12 years old;
 - b. purchase the Eligible Plan online on Superdrug Mobile’s website ([Home | Superdrug Mobile](#)) during the Promotion Period; and
 - c. activate your SIM online on Superdrug Mobile’s website by 23:59 GMT 31 October 2024.
5. If you are an existing Superdrug Mobile customer, to be eligible for this Promotion Offer, you must:
 - a. be resident in the UK and over 12 years old;



b. be on the Eligible Plan already OR access the Superdrug Mobile website during the Promotion Period for the purposes of purchasing the Eligible Plan to upgrade; and

c. request to upgrade online on your Superdrug Mobile dashboard during the Promotion Period.

6. Existing Superdrug Mobile customers can contact Superdrug Mobile by starting a webchat to take advantage of the Promotion Offer from their next renewal, if needed. For alternative ways to contact us, please find information here: [Help Centre | Superdrug Mobile \(intercom.help\)](#).

7. New Superdrug Mobile Customers will benefit from the Promotional Price with effect from activation of their SIM online on Superdrug Mobile's website once they follow the steps set out in Section 4 above. Existing Superdrug Mobile Customers will benefit from the Promotional Price with effect from the next monthly renewal of their plan once they follow the steps set out in Section 4 above.

7. You must comply with the Terms and Conditions for using Superdrug Mobile (<https://www.superdrugmobile.com/register/terms>) and follow the promotion steps set out in these terms and conditions.

8. The Promotional Price is available for a maximum of 3 consecutive months on the Eligible Plan. To receive the Promotional Price for a maximum of 3 months, following purchase and SIM activation, Eligible Customers must:

a. either set up their account to auto-renew each month OR manually renew their Eligible Plan each month within 12 hours of their pre-paid billing cycle end date; and

b. remain on the Eligible Plan for 3 consecutive months from the date of SIM activation.

9. This Promotion Offer will only be available to Eligible Customers as long as Superdrug Mobile offers the Eligible Plan in its current form. Superdrug Mobile reserves the right to withdraw the Eligible Plan at any time in future at its sole discretion.

10. If you change to another plan or have a break in your subscription of the Eligible Plan at any time from your first purchase of the Eligible Plan, you will no longer be eligible for this Promotion Offer. You will only receive the Promotional Price for the months before this change or break and not for the next month or any subsequent month. A break in subscription includes



where you do not auto-renew or you fail to manually renew your account every month within 12 hours of your current Eligible Plan's end date.

11. The Promotional Price covers only the monthly charge for the Eligible Plan and not any other charges (including without limitation charges for Out of Bundle Service, Additional Service, account administration fees, fees for Connection and re-connection and any costs incurred in collecting outstanding payments from you).

12. The Promotion Offer is not available in conjunction with any other promotional offers or discounts.

13. We cannot accept responsibility for any promotional offers or discounts being lost, corrupted, or delayed in transmission. Under no circumstances will we (or our parent, subsidiaries and affiliated companies) be liable (unless such liability cannot be lawfully excluded) for any losses, damages, costs or expenses arising from or in any way connected with any errors, defects, interruptions, malfunctions or delays in the Promotion Offer and we exclude liability, to the fullest extent permitted by law, for any loss or damage caused to you arising out of this Promotion Offer.

14. **Governing law:** These terms and conditions shall be governed by and construed in accordance with English law.

15. **Variation to these terms:** If we withdraw, amend, extend or otherwise vary these terms, we will update them on our Superdrug Mobile website.

16. All capitalised terms which are not defined herein will have the same meaning ascribed to them in Terms and Conditions for using Superdrug Mobile which can be found here: <https://www.superdrugmobile.com/register/terms>

Short Form T&Cs:

UK resident & 12+. Promotion is available for purchase: 14/09/2024 – 9/09/2024. Open to existing and new customers. Must purchase the 30GB plan (SIM must be activated by 30/09/2024). If the 30GB plan is cancelled or not renewed by customer, the promotion will not apply. Full T&Cs available at: <https://www.superdrugmobile.com/register/terms> Promoter: Superdrug Stores plc, trading as Superdrug Mobile

