

## TERMS AND CONDITIONS

### FOR

Receive a free Naturally Radiant GUA SHA or ICE GLOBES (product codes: 836881, 807855, 830969) when you purchase a Superdrug Mobile SIM

*(Valid from 28<sup>th</sup> January 2026 to 24<sup>th</sup> February 2026)*

1. **Promoter:** Superdrug Stores plc, trading as Superdrug Mobile, (company no. 00807043) registered at 51 Sydenham Road, Croydon, Surrey, CR0 2EU, United Kingdom.
2. **Promotional Offer:** Customers who purchase a Superdrug Mobile SIM either in-store or on Superdrug.com or Superdrugmobile.com between 28th January 2026 to 24th February 2026 can claim a **Naturally Radiant Gua Sha OR Ice Globes** (product codes: **836881, 807855, 830969**) for free, subject to availability. Naturally Radiant Ice Globes are only available when the SIM is purchased in store.
3. **Dates:** The Promotional Offer will run from 00:00 GMT 28<sup>th</sup> January 2026 – 23:59 GMT 24<sup>th</sup> February 2026 (the “Promotion Period”), but may be withdrawn, amended, or extended at any time and without notice (see Clause 13 below regarding variations to these terms and conditions).
4. **Offer Validity:**
  - 4.1. In store: one free **Naturally Radiant Gua Sha (worth £10.00) OR Ice Globes** (worth £13.00) per SIM purchase.
  - 4.2. Online: one free **Naturally Radiant Gua Sha (worth £10.00)** per SIM purchase via Superdrug.com and Superdrugmobile.com.
5. **Stock Availability:** Offer is subject to local stock availability and will be available while stocks last. Availability may vary by location.
6. **How to Claim Online:**
  - 6.1. To qualify for the free **Naturally Radiant Gua Sha** on Superdrug.com, customers must add both a Superdrug Mobile SIM and the **Naturally Radiant Gua Sha** (product codes: **836881 or 807855**) to their basket. The price of the **Naturally Radiant Gua Sha** will be deducted at checkout.



- 6.2. To qualify for the free **Naturally Radiant Gua Sha** when purchasing a SIM on Superdrugmobile.com, we will send eligible customers an email within 7 working days detailing how to redeem the free **Naturally Radiant Gua Sha** in store.
7. **Non-Transferability:** The **Naturally Radiant Gua Sha** and **Naturally Radiant Ice Globes** are non-transferable and cannot be refunded or exchanged for cash or any other product.
8. **Eligibility:** To qualify for this Promotional Offer (“Eligible Customer”), you must:
- 8.1. (i) Be a new Superdrug Mobile customer who is a resident of the UK and over 16 years old.
- 8.2. (ii) Comply with the Terms and Conditions for using Superdrug Mobile, available at:  
<https://www.superdrugmobile.com/register/terms>.
9. **Promotion Compliance:** Customers must comply with the steps set out in these terms and conditions to qualify for the offer.
10. **Restrictions:** The Promotional Offer is not available in conjunction with any other promotional offers or discounts.
11. **Liability:** We cannot accept responsibility for any promotional offers or discounts being lost, corrupted, or delayed in transmission. We shall not be liable for any losses, damages, costs, or expenses arising from or in any way connected with errors, defects, interruptions, malfunctions, or delays in the Promotional Offer, except where required by law.
12. **Governing Law:** These terms and conditions shall be governed by and construed in accordance with English law.
13. **Variation to Terms:** If we withdraw, amend, extend, or otherwise vary these terms, we will update them on our Superdrug Mobile website.
14. **Defined Terms:** All capitalised terms not defined herein will have the same meaning ascribed to them in the Terms and Conditions for using Superdrug Mobile, which can be found here: <https://www.superdrugmobile.com/register/terms>.

